



Open Ended Questions – Round Table

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Let's Talk!

Why did you decide to attend this discussion?



Let's Talk!

Do you have a safety
program?



Answers Matter!

What was the difference between the two types of questions?





Open-ended Questions

- Open-ended questions start with “Why?” “How?” and “What?” They encourage a full answer, rather than the simple “yes” or “no” response that is usually given to a closed-ended question.



Open-ended Questions

1. Collect more detail!

- Gives the respondents the opportunity to reply in as much detail as they like.



Open-ended Questions

2. Encourage learning!

- Your respondents may consider something that you were missing.



Open-ended Questions

3. Know what people are thinking!

- It is good to get another point of view. Understanding how respondent thinks, will help with communication.



Open-ended Questions

4. Be open!

- Gives the respondents the opportunity to reply in their own words.



Closed-ended Questions

- Close-ended questions ask respondents to choose from a predefined set of responses, typically one-word answers such as “yes/no”, “true/false”, or a set of multiple-choice questions.



Closed-ended Questions

1. Quick response.

- Limiting answers means that respondents are not overthinking their responses.



Closed-ended Questions

2. Easy.

- Closed-ended questions are often easy to understand.



Closed-ended Questions

3. Collecting quick information.

- Answers from closed-ended questions can be easily sorted out.

Let's Talk!

Open discussion, Do you have any questions?



Let's Talk!

How does your team keep your safety culture moving forward?



Let's Talk!

What is your process of discipline?



Let's Talk!

How effective do you feel your new employee onboarding is? Why?



Let's Talk!

What is your approach on training new powered industrial equipment operators?



Let's Talk!

What is the hardest safety process or procedure for you to get people to follow?

Why?



Let's Talk!

What is your general plant introduction training process?



Let's Talk!

What is your biggest challenge with safety?



Let's Talk!

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Let's Talk!

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Let's Talk!

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Let's Talk!

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The background of the slide is a dense field of 3D question marks. Most are a dark grey color, but one question mark on the right side is a bright yellow, standing out prominently. The question marks are rendered with shadows, giving them a three-dimensional appearance as if they are floating or resting on a surface.

Let's Talk?

Was this class useful? Why?

THANK YOU!



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